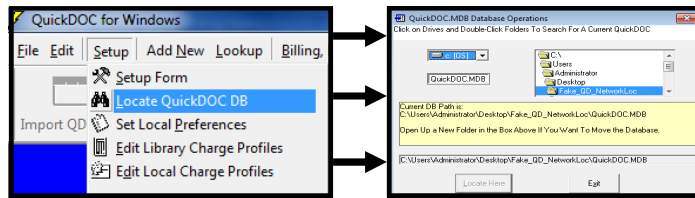


Patrons lists don't match

Problem: Patrons list in QDPortal doesn't match Patrons list from QuickDOC.

Solution:

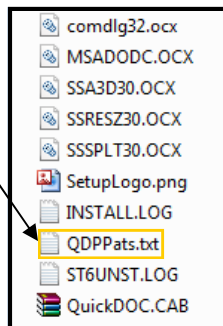
First confirm that the list in QDPortal is the incorrect list. If the list within QuickDoc is incorrect, check to make sure QuickDoc is pointed to the correct database.



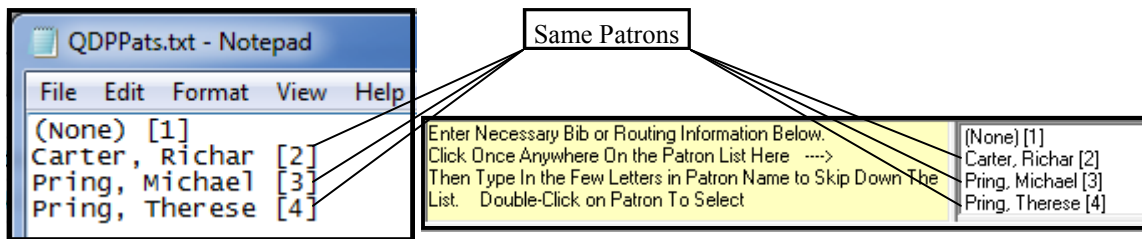
1) Go to QDPortal folder in Program Files.



2) Find and open *QDPPats.txt*



3) Confirm that the names within match QDPortal and are incorrect.



4) Rename the text file (something innocuous, like "*PDPPats_old.txt*")

5) Make sure QDPortal is closed.

6) Open QuickDoc

7) Close QuickDoc

8) Reopen QDPortal and check the Patrons list.

